Solving Document Challenges in Financial Services

ABBY Y 2021 Digital Transformation Survey Results

Financial Services staff continue to report difficulty accessing data in documents, causing:

51% 38% 38% less time responding Errors and exceptions Delays in completing the process to inquiries occurring 21% 25% Poor business decisions Bad customer experience

Employees are spending too much valuable time trying to find, understand, and process data

in documents.



are wasting up to 8 hours per week

How effective is your document processing technology?

32% Requires a lot of time and data to be trained 24%

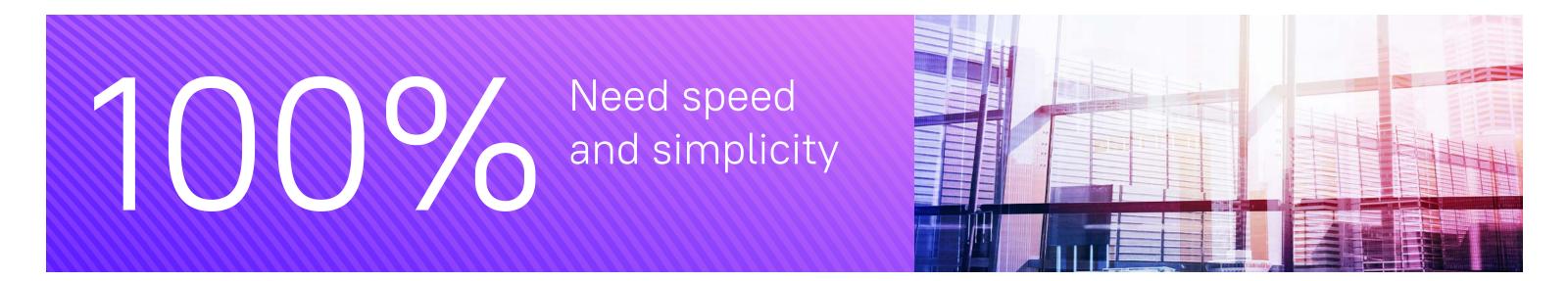
Is not fast enough

27%

Is complicated to deploy

19%

Is not accurate enough



How could a more intelligent document processing technology help you?







Financial institutions want an easy drag-and-drop approach to automating document processing.

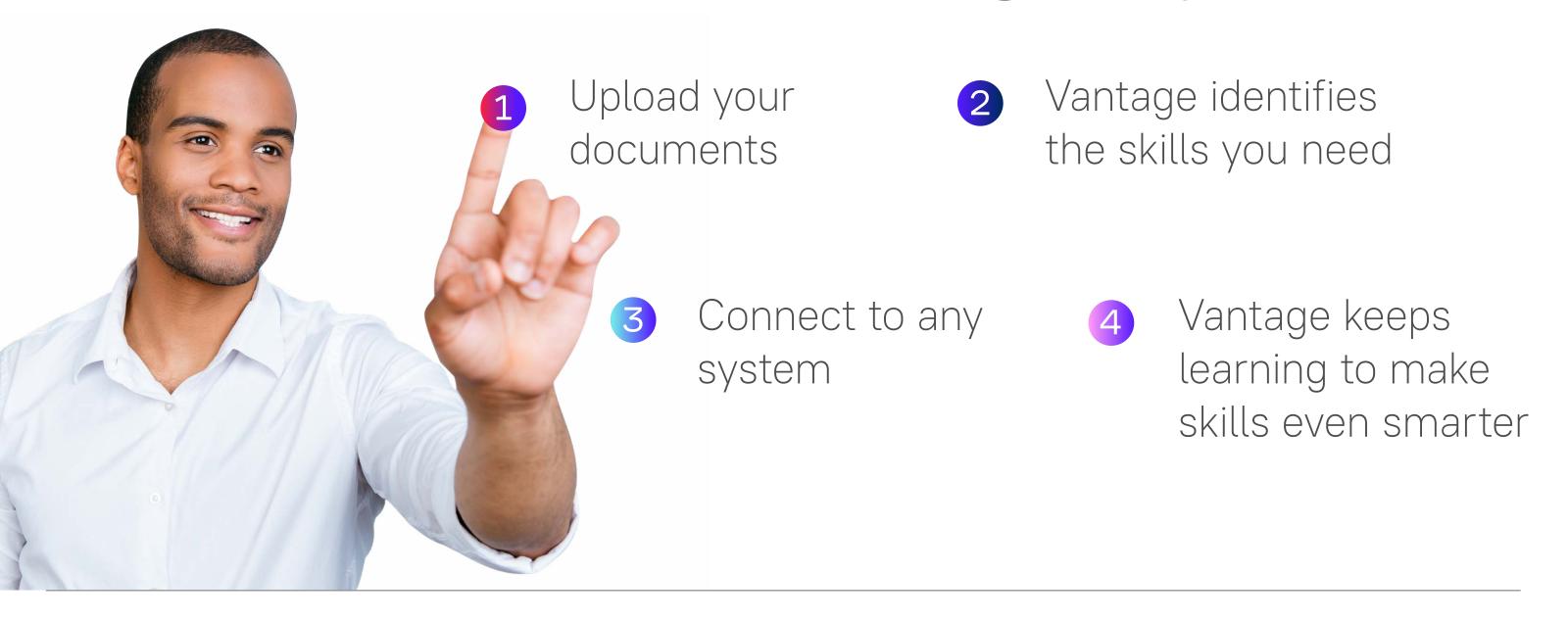




The solution to document challenges in Financial Services has arrived.

Turn your documents into data with pre-trained, ready-to-use skills.

BBYY Vantage has the skills you need to add automated document processing to any process:



Ц Ready to get started with low-code / no-code Intelligent Document Processing? Find all the document skills you need in the <u>ABBYY Marketplace</u>.

ABBYY

Survey Methodology

This survey was conducted by Sapio Research in September and October 2021 and sponsored by ABBYY. The survey was conducted among 5,025 office workers across the UK, US, France, Germany, and Japan in organizations with 500+ employees about the impact of data in documents, the daily challenges, and the role software and automation technologies play. Access the full survey report here.